

**Metallurgica Rusconi S.r.l.** is a reality born at the beginning of 1900 and consolidated in time, has an experience on the shoulders of more than a century dealing with the production of wire rod derivatives by means of cold drawing with particular reference to the production of polished, coppered and galvanized wires.

The company guarantees full customer satisfaction through the use of technologies, working methods and innovative materials.

**Metallurgica Rusconi S.r.l.** has equipped itself with a Quality Management System, in order to improve its management system and become a guarantee of correctness and competence in the territory for customers and interested parties, with an approach that focuses its attention on the satisfaction of customer requirements. In particular, the company is committed to pursuing the following objectives:

- ✓ Identify and meet the requirements of customers, users, local authorities, and stake holders;
- ✓ Comply with applicable legislative and other requirements to which the company subscribes;
- ✓ Disseminate a culture of quality, environmental protection and safety at various levels.

of the organisation and prevent, through awareness-raising, empowerment and training actions continuous employees;

- ✓ Communicate its policy to all suppliers and those working for the organization;
- ✓ Maintain the appropriate, efficient and effective management system in order to be able to adapt quickly to changing circumstances and/or constraints outside the organization

Furthermore, during the execution of the commissioned works and afterwards, Metallurgica Rusconi S.r.l. undertakes to guarantee transparency to its clients, by consulting the client at predetermined intervals so that it can constantly monitor the adherence of its work with the expected results.

**Metallurgica Rusconi S.r.l.** obtains supplies from its historical suppliers, on which it carries out continuous controls so that the material and means used always meet expectations and do not compromise the final result of the activity. The processes entrusted to Metallurgica Rusconi S.r.l. are managed and validated internally, using computerized tools for the management of performance.

Through its work, the objective is that of continuous customer satisfaction, from which to draw for a constant improvement of its processes, of its business management and of its reputation in the territory, in order to be more and more competitive, competent and aware in a continuously evolving economic world.